

Press release

# **Merino appointed Head of Customer Technical Services at LINDAL Group**

Hamburg, Germany – July 5<sup>th</sup>, 2021



**International aerosol dispensing specialists, LINDAL Group have named Roman Merino as its new Global Head of Customer Technical Services (CTS).**

Based at the company's offices in Barcelona and reporting to Phil Lever, LINDAL Group's Executive Director for Global Sales. Roman's appointment marks a positive development that sees LINDAL's CTS function operate entirely under the remit of the sales division, having previously functioned under both sales and operations departments. The aim of the move is to develop and broaden the future capabilities of the company's CTS and work closer with our customers to ensure they receive a cohesive and comprehensive service. The change will also improve the collaboration between the technical functions at LINDAL, facilitating a faster turnaround on new products for customers.

Previously holding the position of Technical Manager in the Packaging & Solar Division at Specialised Technology Resources, a solar panel encapsulation company, Roman brings a diversity of knowledge and skills to the new position.

Possessing a Chemical Engineering degree and an impressive skill set in all areas of customer technical support, Roman has also managed several commercial and business development activities, and has coordinated both national and European research and design projects.

"The CTS is a vital entity within the Group. Our focus to develop it further conveys the importance we place on delivering the best service possible. Roman is a firm asset to the team, his strong chemical engineering background, research and design experience and commercial acumen will undoubtedly ensure we fulfil our objectives." Lever said.

Beginning his role in May 2021, Roman has already been working closely with the sales and operations departments to ensure continuity of current CTS activities. He said: "It's been a pleasure working with both the sales and operations teams. Our common goal of refining the customer journey has guided us all to a productive start."

### **About LINDAL Group**

LINDAL Group is a worldwide leader in the design, manufacture and sale of valves, actuators and spray caps used in aerosol products. The Hamburg, Germany-based company has more than 60 years of experience with innovative dispensing solutions for the cosmetics, household, pharmaceuticals, food and technical industries.

The LINDAL Group is represented by subsidiaries and licensees in more than 15 countries throughout Europe, Asia and The Americas. The company is renowned for its innovative designs, which deliver optimal functionality and return on investment. As a result, LINDAL packaging solutions are the choice of the world's most prestigious and trusted brands.

For more information, please contact: [marketing@lindalgroup.com](mailto:marketing@lindalgroup.com).